

Light is OSRAM



AirZing™

Limited Warranty

OSRAM SYLVANIA Inc. (“OSRAM”) warrants that its AirZing™ UV-C germicidal fixture (“Product”) will be free from defects in material and workmanship and operate according to published specifications for the applicable warranty period, subject to the following conditions. The warranty period commences on the purchase date of the Product by the end user, verifiable by a receipt or record of purchase, or two months from the date of manufacture if end purchase date is not known or verifiable. If a Product fails to operate properly during the warranty period, OSRAM will, at its option, replace the Product with the same or similar product at no charge, or, if the Product was purchased directly from OSRAM, offer a credit towards the purchase of a replacement product. Labor costs for removal or replacement of defective Products are not included. Replaced Products are only warranted for the remaining portion of the original warranty period. The OSRAM lamp supplied with the original fixture has an average rated life of 9,000 hours and is included in this warranty.

Products	Product Number	Warranty Period
AirZing™ PRO 5030 UNIV Fixture	55028	3 years
G30T8/OF (PURITEC HNS 30W G13)	21080	9,000 hours

IMPORTANT SAFETY INFORMATION

This product emits UV-C light during operation. Exposure to UV-C light can cause injury to the eyes and skin. To prevent possible injury, eyes and skin should not be exposed to direct or reflected ultraviolet light emitted by this lamp. This lamp is in Risk Group 3 per IEC 62471-2. Adequate protection should be provided by clothing, gloves, opaque materials, UV-C blocking eyewear and ordinary window glass. UV-C can age non-metallic materials such as plastic, rubber, paint, etc., and can damage plants.

Warranty Conditions

The Products must be used in combination with the appropriate OSRAM PURITEC® HNS® replacement lamp:

Replacement Lamp:	
Product Number:	21080
Description:	OSRAM G30T8/OF (PURITEC HNS 30W G13)

Products must be:

- Properly stored prior to installation.
- Installed and operated according to the Installation and Safety Manual.
- Properly wired and installed according to applicable standards, code or instructions (including the latest National Electrical Code, the Standards for Safety of Underwriters Laboratory, the American National Standards Institute and the Canadian Standards Association).

- Operated at rated voltage and current.

This warranty excludes coverage for: defects arising from abnormal use or stress (e.g. excessive operating temperatures, under/over voltage or current, power surges, improper installation or programming); and injuries or damages to persons or property arising from exposure to UV-C radiation.

While studies have shown UV-C lighting to be effective in germicidal applications, achieving up to 99.9% disinfection when the proper irradiance and exposure times are met, OSRAM cannot guarantee any specific level of disinfection, as these results may vary based on the installation and application environment. It is the responsibility of the user to measure UV-C irradiance and to ensure the required UV-C dose is attained in the workspace. Please see the Installation and Safety Manual for more information.

Replacement of OSRAM components with components of other manufacturers will void the warranty.

All warranty returns must have a Return Material Authorization (RMA). After receiving a Return Material Authorization, Customer must return the Product to OSRAM at Customer's expense according to the shipping instructions provided. OSRAM will examine the returned Product to determine the cause of failure and whether the Product is defective and covered under this warranty.

The express limited warranty provided above is the exclusive warranty for the Products. OSRAM disclaims all other statutory, express, or implied warranties, including any warranty of merchantability, fitness for a particular purpose or non-infringement.

To the extent permitted by law, OSRAM will not be liable for any incidental, special or consequential damages, including lost business or revenues, under any theory or claim, arising out of the purchase and use of the Products. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you.

Warranty Claims

For warranty service claims, please visit: www.osram.us/warranty, select Entertainment & Industry Warranties, under Online Warranty Claim Forms select the AirZing category, and complete and submit the online form.

If you have questions or need further assistance, please contact the OSRAM National Customer Service & Sales Center:

Phone number: (888) 677-2627

Email: PIACustSrv@osram.com

www.osram.us/warranty

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The OSRAM logo is displayed in a bold, orange, sans-serif font.